

THE RETURN OF CLAW IN 2018

How well is your organisation prepared for a network or cyber crisis? Do you have crisis management procedures in place? And do you know how to reach out to – and work with - other organisations, in the eventuality of a pan-European crisis?



We will help you explore these questions and many more during the second CLAW - Crisis Management Event in Malaga, Spain on 12 – 13 November 2018.

The workshop will comprise a crisis simulation exercise, undoubtedly the most exciting part of the event and, to whet your appetite, here's a brief overview of what it will entail.

Picture the NREN of an imaginary European country whose crisis management team needs to deal with an unexpected and urgent security problem. Information starts pouring in about a serious and unexplained situation, universities from around the country are calling, demanding answers and raising alarms, the crisis is rapidly escalating and high profile government representatives

start to get involved ... The teams taking part in the workshop will have to investigate the crisis, formulate updates and statements for employees, clients and the media whilst trying to solve the complex issue at the same time.

CLAW invites NRENs to send representatives from Communications, NOC, CSIRT and Information Security Management teams to exchange knowledge and best practices and work on skills to deal with crisis scenarios successfully.

To register for CLAW 2018, go to: eventr.geant.org/events/2899

PROGRAMME (CET time)

Monday, 12 November

Time	What
9.00 – 9.30	Welcome
9.30 – 12.30	Crisis Management Exercise
12.30 – 14.00	Lunch
14.00 – 14.30	Reflecting on the Crisis Management Exercise
14.30 – 15.30	Cultural differences training
15.30 – 16.00	Coffee break
16.00 – 16.30	Lightning Talks
16.30 – 17.00	Closing remarks
20.00 – 23.00	Food and Drinks

Tuesday, 13 November

Time	What
9.00 – 9.30	Lightning Talks
9.30 – 11.00	Train the Trainer: How to build a Crisis Exercise for NRENs
11.00 – 11.30	Coffee break
11.30 – 13.00	Parallel Sessions: <ul style="list-style-type: none"> How to define the scope of a crisis for your organisation Show and tell: where are you at with crisis management?
13.00 – 14.00	Lunch
14.00 – 15.30	Parallel Sessions: <ul style="list-style-type: none"> How to define the scope of a crisis for your organisation Show and tell: where are you at with crisis management?
15.30 – 16.00	Closing remarks

Contact Charlie van Genuchten
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for more information about CLAW 2018.